

## Improving Customer Notifications: Action Requested



To provide more timely notification to customers and improve communication during service disruptions, MHCWD will soon begin utilizing email and text to share water outage and other important information.

We need your help to ensure that your contact information is correct! Please include your current mobile number and email address on the provided slip when you pay your bill, or go to *Services > Outage Notifications* on our website to submit it.

## Water Cost of Service & Rate Study

At the April 16<sup>th</sup> meeting, Board members unanimously approved a Request For Proposal (RFP), for a Water Cost of Service & Rate Study. Best practice for public utilities is to perform a rate study every five years, and MHCWD's last study was conducted in 2018. **Responding to feedback from customers following the 2018 study, the Board has included in the RFP a public workshop prior to the Proposition 218 hearing.** The consultant will present the proposed rate structure and connection charges and respond to questions. Feedback from the workshop will be incorporated into a revised Draft Rate Study **prior** to finalization and initiation of the Proposition 218 public meeting noticing process. Check the District's website for timelines and updates [www.mhcwd.org](http://www.mhcwd.org)

## Board Vacancy: Your Chance to Serve

Three service terms on the Board of Directors expire in December, and at least one vacancy is confirmed.

- Candidate filing period begins: **July 13, 2026.**
- Close of regular candidate filing period:  
**August 7, 2026.**

See Placer County Elections website to file:

[www.placercountyelections.gov](http://www.placercountyelections.gov)



## PCWA Awards MHCWD \$21,000 Grant

On May 21, 2026, the Placer County Water Agency (PCWA) Board of Directors awarded MHCWD a grant totaling \$21,000 for a feasibility study evaluating a treated water intertie between PCWA and the District along Placer Hills Road. Review and possible approval of the engineering work plan is scheduled for the July 16 Regular Board Meeting at 2:00 p.m. in the District office.

*This Newsletter is part of the District's effort to provide timely detail about operations and plans.*

## Completed Projects & Repairs

We are pleased to report the project to upgrade four treated water Pressure Reducing Valves (PRVs) was completed in February. These valves play a vital role in maintaining safe and consistent water pressure throughout the community. The water meters will help our field staff monitor water flows more closely, identify potential leaks sooner, and further support our ongoing water-conservation efforts.



PRV UPGRADE



RESERVOIR OUTLET INSPECTION



LEAK REPAIR

Besides responding to customer requests and routine maintenance, other work included conducting an inspection of the reservoir outlet and repairing treated water and irrigation valves in several neighborhoods. Our small but dedicated staff continues working to improve communication during service interruptions.

## Annual Water Quality Report

MHCWD's 2025 Annual Water Quality Report (Consumer Confidence Report) is now available on our website at [www.mhcwd.org/public-documents](http://www.mhcwd.org/public-documents). This report describes the quality of the water delivered to you in 2025. To request a paper copy at no charge, call the District office or stop by in person (phone number and address in the footer below).

## Call Before You Dig – 811 USA (Underground Service Alert)

Before digging on your property, you can call 811 and District field staff will come and mark the locations of District water lines.

Underground Service Alert of Northern & Central California  
811 // 800-642-2444 // [www.usanorth811.org](http://www.usanorth811.org)

## Your Role in Water Conservation

Did you know? MHCWD purchases the water you use from Placer County Water Agency (PCWA). With less snowfall during the winter, there is less snowpack to slowly melt and refill reservoirs over the summer. While PCWA is actively managing the water collected during the rains, and anticipates meeting the needs of the summer months, every water user is responsible for making water wise choices and conserving water where they can.

*This Newsletter is part of the District's effort to provide timely detail about operations and plans.*